

ROSEVILLE
REQUEST FOR COUNCIL ACTION

Date: June 9, 2014
Item No.: 13.e

Department Approval



City Manager Approval



Item Description: **PRESUMPTIVE PENALTY APPROVAL —ROMANO’S
MACARONI GRILL RESTAURANT ALCOHOL COMPLIANCE
FAILURE**

Background

On or about March 31st, 2014, all businesses with a city liquor license were mailed a packet from the Roseville Police Department announcing two city wide alcohol compliance checks to be conducted before the end of the calendar year. On the front of the packet envelope stamped in 3/8" letters were the words "ALCOHOL COMPLIANCE!" The 3/8" stamped words were intentionally placed on the front of the envelope to ensure the mailing would be directed to the business owner/manager/alcohol compliance employee. The envelope packet included notice of recent changes to Roseville City Ordinances regarding mandatory liquor licensee training programs and penalties for noncompliance. Also in the letter was a complete copy of the City of Roseville Manager and Server Training Program and the name and telephone number of a police contact should a business have any questions/concerns relating to alcohol compliance.

Compliance Failure

On Thursday, May 1, 2014, at 3:45 p.m., two plain clothes Roseville Police Officers, along with a 19-year old underage buyer, entered the Romano's Macaroni Grill Restaurant, 1595 West Hwy. 36, Roseville Minnesota, to conduct an alcohol compliance check. The underage buyer and the plain clothes police officers entered the bar. A server soon approached and asked if they wanted anything to drink? The officers said they wanted water and the underage compliance checker ordered a Bud Light beer. The server asked the underage compliance checker for her identification. The compliance checker provided the server her Minnesota photo drivers license which displays her date of birth as 10-24-1994. The server looked at the compliance checker's license for a moment and then returned it to her. Shortly thereafter, the server returned with a poured glass of beer and placed it in front of the underage compliance checker to consume. The officers identified themselves as police officers to the server and asked why she served alcohol to an underage person? The server stated she had looked at the year (1994) and thought the compliance checker was 21-years of age. The server was administratively cited for the violation and released. On Wednesday, May 21, 2014, management of Romano's Macaroni Grill Restaurant provided the police department thirty-four (34) manager/server training employee documents. Of the 34 employees, 21 (62%) had current alcohol beverage server training. The remaining 13 employee server documents were rejected because they were found to be incomplete lacking completion dates or not signed by the trainer manager(s) or completed post violation. This is the Romano's Macaroni Grill Restaurant's first liquor compliance failure/violation in the last thirty six (36) months.

Staff Recommendation

Issue and administer the presumptive penalty pursuant to City Code Section 302.15, for on-sale license holders for the first violation within thirty-six (36) months. The mandatory minimum penalty shall be a one thousand dollar (\$1,000.00) fine and a one (1) day suspension.

Discuss violation of City Code Section 308.08C, Manager and Server Training. Failure to comply with this provision in its entirety is sufficient grounds for denial or non-renewal of a requested license in 2014.

Council Action Requested

39 Allow the Roseville Police Department to issue and administer the presumptive penalty as set forth in
40 Section 302.15, of the Roseville City Code or other action as determined by the Roseville City Council.
41

42 **Prepared by:** Lt. Lorne Rosand

Attachments:

- A: Police Report CN/14011436
- B: Letter announcing compliance checks and enclosures
- C: Accepted Manager/Server Training Documents
- D: Rejected Manager/Server Training Documents
- E: Letter announcing Council Meeting



ROSEVILLE POLICE DEPARTMENT

INCIDENT REPORT

ICR# 14011436	AGENCY ORI# MN0620800	JUVENILE:
INCIDENT	Reported: 05-01-2014 1600 Committed Start: 05-01-2014 1545 Committed End: 05-01-2014 1545 Title: Alcohol Compliance Failure How Received: In Person Summary: May 1, 2014 Alcohol Compliance Round I failure. See supplement documents for additional information. Location(s) Romanos Macaroni Grill Address: 1595 HIGHWAY 36 City: Roseville State: MN Zip: 55113 Country: USA	
OFFICERS	Officer Assigned: Rosand, Lorne (Administrative Action) Badge No: 3 Primary: No Officer Assigned: Adams, Joe Badge No: 200 Primary: Yes	
MOC	MOC: M4102 Literal: LIQUOR - SELLING Statute: 340A-401 UCR: 22 Name(s) Last Name: Norberg First: Patricia Middle: Marie DOB: 03-09-1951	
NAMES	Involvement: Arrested Name: Norberg, Patricia Marie DOB: 03-09-1951 Age: 63 Sex: F Race: W Height: 0 Weight: 0 Address: 1064 Killdeer Ct City: Lino Lakes State: MN Zip: 55014 Country: Phone: (Home) (651)653-9055 Arrest Date Time: 05-01-2014 1545 Involvement: Other Name: Kellen, Krista DOB: 03-04-1987 Age: 27 Sex: Race: Height: 0 Weight: 0 Address: 1595 Highway 36 City: Roseville State: MN Zip: 55113 Country: Phone: (Work) (651)633-2148 Involvement: Mentioned Name: Carbone, Anthony Eugene DOB: 07-14-1981 Age: 32 Sex: M Race: W Height: 504 Weight: 123 Address: 653 Fairview Ave City: ST PAUL State: MN Zip: 55116 Country: USA Phone: (Cell) (573)268-4892 Phone: (Work) (651)633-2148 Phone: (Fax) (651)633-2151 Email: (Work)1278@macgrill.com Eye Color: HAZ Hair Color: BLK Involvement: Mentioned Name: Reilly, Matthew DOB: -- Age: Sex: M Race: Height: 0 Weight: 0 Address: 9900 Westpark Drive 300 City: Houston State: TX Zip: 77063 Country: USA Phone: (Work) (713)366-7589 Phone: (Fax) (832)553-7841 Email: (Work)mreilly@igniterestaurants.com	

Supplemental Report

ICR: 14011436

Last Modified: 05-12-2014 1736

Title: Alcohol Compliance Failure

Created By: Joe Adams

On 05/01/14 Officer Dattilo, myself and underage checker, XXXXX (herein after referred to as FP) entered Romano's Macaroni Grill located at 1595 Highway 36.

The FP, Dattilo and I sat at the bar. We were soon approached by a female bartender (later identified as, Patricia Marie Norberg DOB 03/09/1951. Norberg asked all three of us what we would like a drink. Dattilo and I advised we would only be drinking water and the FP requested a Bud Light beer. Norberg then requested the

FP's identification which the FP provided to her. Norberg viewed the MN Drivers license for a short while and returned it to the FP. Shortly thereafter, Norberg returned with poured glass of beer which she left on the bar in front of the FP for her to consume.

Officer Dattilo and I then identified ourselves as a police officers and made contact with Norberg and the manager on duty, above Kellen. I informed both parties of the violation. Norberg stated that she had looked at the date (1994) and thought the FP was 21 years of age.

Norberg was issued administrative citation #11363 for selling to underage party.

See attached for additional information.

Supplemental Report

ICR: 14011436

Last Modified: 05-23-2014 1014

Title: Administrative Citation #11363 Paid

Created By: Lorne Rosand

On Tuesday, May 6, 2014, Norberg traveled to the Roseville City Hall and paid the \$250.00 administrative citation (#11363).

With Norberg paying her administrative citation, I consider her her portion of the case closed.

Report for informational purposes.

Supplemental Report

ICR: 14011436

Last Modified: 05-23-2014 1057

Title: Manager Server Training Records

Created By: Lorne Rosand

On Wednesday, May 21, 2014 at 1710 hours, I met with Romano's Macaroni Grill General Manager Tony Carbone at his restaurant.

When we met, I identified myself to Tony Carbone with my police photo identification, wallet shield as well as business card. I did this because I was in plain clothing.

Carbone provided me with his restaurant's server training records as well as a cover letter authored by the restaurant's service manager Krista Kellen explaining the types of alcohol server training employees receive.

I asked Carbone to present Patricia Norberg's alcohol server training document. Carbone had Norberg's training document on top of the stack of server training records.

I reviewed Norberg's alcohol server training documents and learned she had completed her training on February 26, 2014 and scored 100% on her server training test.

Prior to ending our meeting, Carbone explained he had provided me with all original documents and asked I return the documents once I had completed my review.

On Thursday, May 22, 2014, I reviewed all thirty-four (34) Macaroni Grill employee alcohol server training documents. What follows is a summary of my observation of these records:

- Of the 34 alcohol server training documents, I accepted 21 (62%). I accepted these documents noting the records were current, dated and signed by a restaurant manager.

- Of the 34 server training documents, I rejected 13 (38%). I rejected these training records because they were not dated or they were dated after the May 1st compliance check or were not signed by a grading manager.

I scanned both the accepted and rejected server training documents to the case file and secured in the Media file.

With 38% of Romano's Macaroni Grill server training records being incomplete, I called Carbone and spoke him

about my concerns. Carbone agreed to meet me at the police department at 1430 hours on Thursday, May 22, 2014 to review incomplete training records and provide an explanation.

At 1430 hours Carbone arrived at the police department. We talked in the Chief's conference room.

Carbone explained one of the records was in fact of an employee who was hired after the May 1, 2014 alcohol compliance failure. As far as the other 12 server training records, Carbone acknowledged "*poor house keeping*" specific to the testing employee forgetting to document the date the alcohol server testing was administered as well as the manager neglecting to sign the training document.

Carbone assured me Romano's Macaroni Grill would improve their record keeping. Carbone also acknowledged a better understanding of the city code specific to server training documentation.

Report for informational purposes.

Supplemental Report

ICR: 14011436

Last Modified: 05-23-2014 1041

Title: June 9, 2014 Council Hearing

Created By: Lorne Rosand

On Thursday, May 22, 2014, I prepared the attached letter to Romano's Macaroni Grill summarizing the May 1, 2014 alcohol compliance violation and notifying of the June 9, 2014 request for council action (RCA) hearing.

I scanned and placed a copy of this letter in the report's media file. I also electronic e-mailed a copy of this same letter to Matthew Reilly (mentioned) who is the Licensing Manager for Ignite Restaurant Group (owners of Romano's Macaroni Grill).

I will supplement this case file after the June 9, 2014 request for council action specific to the May 1, 2014 alcohol compliance failure.

Report for informational purposes.



Date

Business
Address
Roseville, MN 55113

ATTN: MANAGER

Please thoroughly review the following information as it pertains to alcohol compliance checks conducted by the Roseville Police Department, relative to your establishment.

The City of Roseville began alcohol compliance checks on licensed alcoholic beverage sellers in 1997. At that time, the compliance rate was only 70%. Nearly 30% of our licensees failed those compliance checks. Our goal is to achieve 100% compliance. We need your cooperation to make that happen.

The Roseville Police Department conducts yearly compliance checks to insure licensed alcoholic beverage sellers in the City of Roseville are complying with State law and Roseville Code Provisions relating to the selling of alcoholic beverages.

Please review the following relating to sales of alcohol to underage persons:

Minnesota Statute Chapter 340A.503 PERSONS UNDER 21; ILLEGAL ACTS.

Subdivision 1. Consumption.

(a) It is unlawful for any:

(1) retail intoxicating liquor or 3.2 percent malt liquor licensee, municipal liquor store, or bottle club permit holder under section 340A.414, to permit any person under the age of 21 years to drink alcoholic beverages on the licensed premises or within the municipal liquor store;

Subdivision 2. Purchasing. It is unlawful for any person:

(1) to sell, barter, furnish, or give alcoholic beverages to a person under 21 years of age;

The City of Roseville has passed Chapter 302, Roseville's Liquor Control Ordinance. The Roseville Police Department encourages you to become familiar with the Liquor Control Ordinance. For your convenience, a complete copy of Roseville Liquor Control Ordinance Chapter 302 has been enclosed for your review. Roseville's ordinances are also available for on-line viewing at www.cityofroseville.com

The civil penalties for underage alcoholic beverage sales are set forth in the Roseville City Code. Presumptive penalties are set forth in § 302.15 of the Code. These penalties vary depending upon whether it is a first time violation, a second time violation, a third time violation, etc.

The Roseville Police Department has worked with City alcoholic beverage licensees to promote training for both servers and managers to prevent sales of alcohol to underage persons, and to prevent other violations of the Liquor Control Ordinance. All licensees and their managers, and all employees or agents employed by the licensee that sell or serve alcohol, must complete a city approved or city provided liquor licensee training program. A City of Roseville Manager/Server Approved Training Program is included in this packet for your convenience.

Additional city approved licensee training/resources are listed in the enclosed manager/server training packet.

Both the City's approval and the required training shall be completed:

1. Prior to licensure or renewal for licensees and managers, or
2. Prior to serving or selling for any employee or agent, and
3. Every year thereafter.

Your business must maintain documentation that you have properly trained every employee that sells or serves alcohol, and produce such documentation upon reasonable request made by a peace officer, health officer or properly designated officer or employee of the city. The City will not maintain these records for you. Additional penalties may be assessed if you are unable to provide documentation or it is determined the employee did not under-go the required training.

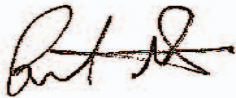
The mandatory minimum penalty (imposed upon the licensee) for the sale of alcoholic beverages to underage individuals is a \$1,000 fine and a one day suspension.

These penalties are civil in nature. Please be aware criminal penalties may also be imposed for violations of the Liquor Control Ordinance.

The Roseville Police Department will conduct a minimum of two compliance checks in 2014 beginning this spring. Please remind your employees of their legal and moral responsibility not to sell or serve alcoholic beverages to anyone under the age of 21.

Once again, we encourage you to review Roseville City Code, Chapter 302, to insure that you have familiarized yourself with the local regulations applicable to your establishment. If you have any questions, please contact Lt. Lorne Rosand at 651-792-7211.

Sincerely,



Rick Mathwig
Chief of Police

Enclosures:
Roseville City Code Chapter 302
Roseville City Approved Manager and Server Training Program

lr

Attachment C



Lieutenant Rosand ~

Here are all of our Alcohol tests/certifications for all employees including management. You will notice there are two different kinds for some employees and only one kind for others. It used to be Macaroni Grill standard to have Learn2Serve be our alcohol certification provider. However Macaroni Grill was sold to a new company and they have now switched the standard. We now have all staff complete the "Ignite Alcohol Awareness Training Program." It was put together by our new owners, but still meets state requirements for employee alcohol certifications. We keep both on file just to be safe as they are still valid. Please let us know if you need anything else, thank you.

~Krista Kellen
Service Manager
Romano's Macaroni Grill
651-633-2148

ALCOHOL AWARENESS TEST

NAME: Patricia DATE: Norbury 2/24/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Tony Carbone
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Krista Kellen DATE: 2/27/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Kellen
- SIGNATURE: Krista Kellen
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Tony Carbone DATE: 2/26/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
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10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
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 - ☒ b. Yellow
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- a. True
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16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
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- GRADING MANAGER NAME: Tony Carbone
- SIGNATURE: FE
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Sudney G DATE: 3/1/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - ☒ c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
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ALCOHOL AWARENESS TEST

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- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Keller
- SIGNATURE: Krista Keller
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME:

Indira Musneef

DATE:

2/26/14

SCORE:

100

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - ☒ c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- ☒ a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False

GRADING MANAGER NAME: Jerry Stork

SIGNATURE: [Signature]

ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:

834916



ALCOHOL AWARENESS TEST

NAME: Amanda Kapoun DATE: 2/26/14 SCORE: 100

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Jeremy Stank
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Ashley Guillaume DATE: 03/01/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - c. Any Manager
 - ☒ d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Ke'een
- SIGNATURE: Krista Ke'een
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Deniu

DATE: 3/1/14

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
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 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - ☒ a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - ☒ d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
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 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - ☒ d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Keller
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPRO** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Dan DATE: 2/27/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
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 - d. US Immigration ID with photograph
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4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
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 - b. Your Manager
 - c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - a. True
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6. When checking an ID you must: (Circle all that apply)
 - a. Ask the Guest to see their ID
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 - c. Match the face on the picture to the Guest
 - d. Check the expiration date
 - e. Ask questions of the Guest about the information on the ID
 - f. Return the ID to the Guest
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 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?

- a. Foods high in protein
- b. Foods high in fat
- c. Foods high in carbohydrates
- d. Coffee

10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)

- a. Green
- b. Yellow
- c. Red
- d. Black

11. Which of the following are signs of intoxication? (Circle all that may apply.)

- a. Slurred speech
- b. Drowsiness
- c. Glassy eyes
- d. Loss of coordination
- e. Impaired judgement

12. What do we provide free of charge for any Guest who needs it?

- a. A cab ride home
- b. Their first drink
- c. Choice of appetizer
- d. Coffee

13. Gender and size affect the way in which a Guest may respond to alcohol.

- a. True
- b. False

14. Who can refuse service of alcohol to a Guest?

- a. Any Server
- b. Any Bartender
- c. Any Manager
- d. Only the General Manager

"C" only

15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.

- a. True
- b. False

16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.

- a. True
- b. False

GRADING MANAGER NAME:

Kristen Kellen

SIGNATURE:

Kristen Kellen

ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%,
ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING,
THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:

834916



ALCOHOL AWARENESS TEST

NAME:

Grace

DATE:

3-1-14

SCORE:

100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
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 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
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6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
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11. Which of the following are signs of intoxication? (Circle all that may apply.)
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12. What do we provide free of charge for any Guest who needs it?
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13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
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- a. Any Server
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15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Kellen
- SIGNATURE: Krista Kellen
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Heidi Rieker DATE: 2/27/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
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 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
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7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
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- a. Green
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11. Which of the following are signs of intoxication? (Circle all that may apply.)
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 - ☒ c. Glassy eyes
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12. What do we provide free of charge for any Guest who needs it?
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 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Vellen
- SIGNATURE: Krista Vellen
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Hannah Green DATE: 2/26/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - b. 30
 - c. 40
 - ☒ d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - ☒ a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - ☒ d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
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 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
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 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - ☒ c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Jenny Storch
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Josh Conter DATE: 2-26-14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - b. Your Manager
 - c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - a. Ask the Guest to see their ID
 - b. Feel the ID for signs of tampering
 - c. Match the face on the picture to the Guest
 - d. Check the expiration date
 - e. Ask questions of the Guest about the information on the ID
 - f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Keller
- SIGNATURE: Krista Keller
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Jeremy Stanek DATE: 2/26/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Tony Carbone
- SIGNATURE: 
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME:

Leigh Windsorski

DATE:

3/1/14

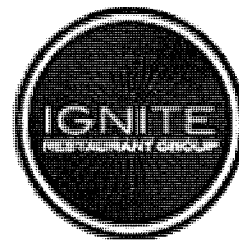
SCORE:

100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
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 - c. 40
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 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
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 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
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 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
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 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
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 - b. Foods high in fat
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 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
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 - c. Choice of appetizer
 - d. Coffee
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- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Kellen
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Laura Chen

DATE: 2/26/2014

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - ☒ b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Denery Starch
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Renee C DATE: 2/26/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Kellen
- SIGNATURE: Krista Kellen
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO UltiPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Rachel Anderson

DATE: Feb 26, 2014

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
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12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: FE
- SIGNATURE: Tony Cadbone
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Simon Kinsler DATE: 2/26/2014 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
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6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
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 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
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 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
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ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
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 - ☒ b. Yellow
 - ☒ c. Red
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12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
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13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
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14. Who can refuse service of alcohol to a Guest?
- a. Any Server
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 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False

GRADING MANAGER NAME:

SIGNATURE:

ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%,
ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULtiPro** FOR TRACKING,
THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:

834916



ALCOHOL AWARENESS TEST

NAME: Tim

DATE: 2-27-14

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - ☒ d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Keller
- SIGNATURE: Jim Lohr
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Tori DATE: 2-27-14 SCORE: 10/16

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - ☒ d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - ☒ a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- ☒ a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Keller
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: SAM Basson DATE: 5/15/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: SAM BARON
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Whitney DATE: SCORE: 100

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Jeremy Stark
- SIGNATURE: [Signature]
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Vanessa

DATE: [REDACTED]

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Vlad DATE: 4/10/15 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Tessa DATE: 2/28/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and how the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. None
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Low
 - ☒ b. High
 - c. All
 - d. Back
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- ☒ a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Shantel

DATE: 2-26-14

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Samantha

DATE: 2/27/14

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - ☒ d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False

GRADING MANAGER NAME: _____

SIGNATURE: _____

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THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:

834916



ALCOHOL AWARENESS TEST

NAME: Peter DATE: SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
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- 834916



ALCOHOL AWARENESS TEST

NAME: Jim DATE: 5/3/14 SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Jacki

DATE: 5/4/14

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - ☒ b. Your Manager
 - ☒ c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - ☒ a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
 - ☒ b. Feel the ID for signs of tampering
 - ☒ c. Match the face on the picture to the Guest
 - ☒ d. Check the expiration date
 - ☒ e. Ask questions of the Guest about the information on the ID
 - ☒ f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
- ☒ a. Foods high in protein
 - b. Foods high in fat
 - c. Foods high in carbohydrates
 - d. Coffee
10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)
- a. Green
 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
- ☒ a. Slurred speech
 - ☒ b. Drowsiness
 - ☒ c. Glassy eyes
 - ☒ d. Loss of coordination
 - ☒ e. Impaired judgement
12. What do we provide free of charge for any Guest who needs it?
- ☒ a. A cab ride home
 - b. Their first drink
 - c. Choice of appetizer
 - d. Coffee
13. Gender and size affect the way in which a Guest may respond to alcohol.
- ☒ a. True
 - b. False
14. Who can refuse service of alcohol to a Guest?
- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME:

Ben Winkler

DATE:

SCORE:

100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
 - b. Your Manager
 - c. Government ID Booklet
 - d. Another Server
5. A valid state-issued driver's license with a photograph is a valid form of ID.
 - a. True
 - b. False
6. When checking an ID you must: (Circle all that apply)
 - a. Ask the Guest to see their ID
 - b. Feel the ID for signs of tampering
 - c. Match the face on the picture to the Guest
 - d. Check the expiration date
 - e. Ask questions of the Guest about the information on the ID
 - f. Return the ID to the Guest
7. What should you do if a Guest gives you an ID that does not look like the Guest?
 - a. Serve the Guest anyway
 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?

- a. Foods high in protein
- b. Foods high in fat
- c. Foods high in carbohydrates
- d. Coffee

10. You should inform a Manager when a Guest gets to which level of intoxication. (Circle all that may apply.)

- a. Green
- b. Yellow
- c. Red
- d. Black

11. Which of the following are signs of intoxication? (Circle all that may apply.)

- a. Slurred speech
- b. Drowsiness
- c. Glassy eyes
- d. Loss of coordination
- e. Impaired judgement

12. What do we provide free of charge for any Guest who needs it?

- a. A cab ride home
- b. Their first drink
- c. Choice of appetizer
- d. Coffee

13. Gender and size affect the way in which a Guest may respond to alcohol.

- a. True
- b. False

14. Who can refuse service of alcohol to a Guest?

- a. Any Server
- b. Any Bartender
- c. Any Manager
- d. Only the General Manager

15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.

- a. True
- b. False

16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.

- a. True
- b. False

GRADING MANAGER NAME:

Krista Kellen

SIGNATURE:

Krista Kellen

ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:

834916



ALCOHOL AWARENESS TEST

NAME: Drew Samrou DATE: _____

SCORE: 100%

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
 - b. Passport (US or foreign) with photograph
 - c. Active Duty US Military ID with photograph
 - d. US Immigration ID with photograph
 - ☒ e. Current University ID with photograph
4. Which options do you have for help when checking an out-of-state ID? Circle all that apply.
 - a. A bartender
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 - ☒ c. Government ID Booklet
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6. When checking an ID you must: (Circle all that apply)
 - ☒ a. Ask the Guest to see their ID
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 - ☒ c. Match the face on the picture to the Guest
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 - ☒ f. Return the ID to the Guest
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 - b. Confront the Guest
 - c. Refuse to serve the Guest
 - ☒ d. Notify a Manager
 - e. Keep the ID and call the police
8. On average, how much pure alcohol does the body burn per hour?
 - a. 1/4 oz. to 1/2 oz.
 - ☒ b. 1/2 oz. to 3/4 oz.
 - c. 3/4 oz. to 1 oz.
 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

9. Which of the following foods help to break down the alcohol and slow the absorption rate the best?
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 - d. Black
11. Which of the following are signs of intoxication? (Circle all that may apply.)
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15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: _____
- SIGNATURE: _____
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO **ULTIPro** FOR TRACKING, THEN PLACE THIS TEST IN THE **TEAM MEMBERS** FILE FOLDER:
- 834916



ALCOHOL AWARENESS TEST

NAME: Ammy

DATE:

SCORE: 10/5/70

1. What age must a Guest be to legally consume alcoholic beverages?
 - a. 18
 - b. 20
 - ☒ c. 21
 - d. 18 with an active military ID
2. It is our policy to check ID for every Guest who appears to be under the age of:
 - a. 25
 - ☒ b. 30
 - c. 40
 - d. We ID ALL Guests
3. Which of the following forms of ID is NOT acceptable?
 - a. Valid state-issued ID card with photograph
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 - d. Over 1 oz.

ALCOHOL AWARENESS TEST

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 - ☒ b. Yellow
 - ☒ c. Red
 - d. Black
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- a. Any Server
 - b. Any Bartender
 - ☒ c. Any Manager
 - d. Only the General Manager
15. It is okay to serve alcohol to a Guest who is intoxicated as long as they are not driving.
- a. True
 - ☒ b. False
16. A Guest showing visible signs of intoxication should be allowed to drive after they have eaten.
- a. True
 - ☒ b. False
- GRADING MANAGER NAME: Krista Keller
- SIGNATURE: Krista Keller
- ONCE THE TEAM MEMBER HAS PASSED THIS TEST WITH A SCORE OF 100%, ENTER THE FOLLOWING CERTIFICATION NUMBER INTO ULTIPro FOR TRACKING, THEN PLACE THIS TEST IN THE TEAM MEMBERS FILE FOLDER:
- 834916





May 22, 2014

Tony Carbone
General Manager
Romano's Macaroni Grill Restaurant
1595 West Hwy. 36
Roseville Minnesota 55113

Mr. Tony Carbone;

Reference Roseville PD Case File 14-011436: May 1, 2014 Romano's Macaroni Grill Restaurant Alcohol Compliance Failure

On Monday, June 9, 2014, the Roseville City Council will discuss the May 1, 2014 alcohol compliance failure at Romano's Macaroni Grill Restaurant. Staff has recommended Council impose the presumptive penalty of a \$1000.00 fine and one (1) day liquor license suspension.

A representative of your establishment may appear at the time of the council discussion to offer any information that you deem relevant as to whether the Council should deviate from the presumptive penalties set forth in the Roseville City Code. If you fail to appear at this meeting, the City Council will act without any input from your establishment.

Summary of Violation:

- March 31, 2014: All businesses with a liquor license in the City of Roseville were mailed a letter from the Roseville Police Department announcing two alcohol compliance checks will be conducted before the end of the year.
- May 1, 2014: A Romano's Macaroni Grill Restaurant employee served an underage compliance buyer an alcoholic beverage. The Romano's Macaroni Grill Restaurant employee/server provided an underage alcohol compliance checker with a Bud Light beer. This violation was witnessed by two plain clothing police officers. The employee server was administratively cited for the violation.
- May 6, 2014: The Romano's Macaroni Grill Restaurant server/violator paid a \$250.00 administrative fine to the City of Roseville for violating city code.
- May 21, 2014: Romano's Macaroni Grill Restaurant management provides police with server training documentation showing the offending server last received alcohol server training on February 26, 2014.

Roseville City Council will consider staff recommendation specific to this violation at its regular meeting scheduled for **Monday, June 9, 2014.** Council discussion of this violation will occur during the "Business Actions" segment of the meeting.

Finally, please be advised if another violation should occur, further penalties will be invoked. If you have any questions, you can reach me at my desk telephone number of 651-792-7211 during normal business hours.

Sincerely,

Leanne Rosand
Lieutenant

Cc: Rick Mathwig – Chief of Police
Patrick Trudgeon – City Manager
Roseville City Council